

SIMS Online Services - Getting Started

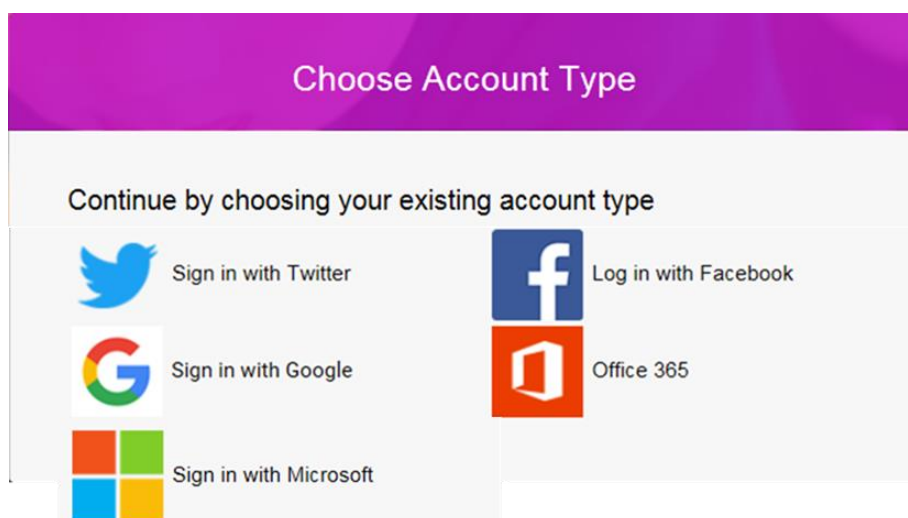
How do I register?

Parents

1. You will receive a **registration email** from noreply@sims.co.uk containing a **unique invitation code**, which is made up of 44-45 letters & numbers. The code will be valid for 14 days. **You will need to copy this code to set up your SIMS Online Services account.** If you have not yet received a registration email, please check your SPAM folder before contacting your school.

IMPORTANT NOTES: To register for SIMS Online Services products, you will need one of the following accounts: Microsoft, Office 365, Google, Facebook or Twitter.

2. Click on the Link in the email to be directed to the **Sign in** page.



IMPORTANT NOTES: Parents must not attempt to register using SIMS ID. The SIMS ID option is for use by school staff only.

3. Users should register with their Microsoft, Office 365, Google, Facebook or Twitter account. Click the icon for the relevant Third Party account and you will be directed to sign in using your existing details for that account.
4. It will then confirm your name and prompted you to enter the unique 45 digit invitation code.
5. It will then ask you to verify your account by confirming your date of birth.
6. Once registration has been completed successfully, you can access your children at this school.

SIMS Online Services - Getting Started

How do I sign in?

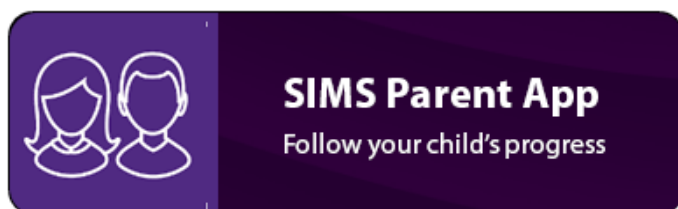
Once the registration process is complete, users can sign in via the following URL or App.

SIMS Parent

- Parent <https://www.sims-parent.co.uk>

Sims Parent App

The apps are available for smartphones on iOS and Android devices from your app store just search "SIMS Parent".



Forgotten password

- If you have forgotten your password, please contact your Third Party account provider (e.g. Google, Microsoft, Facebook etc.) and request a new password.

The screenshot shows the sign-in page for SIMS products. At the top, it says "Register your account for SIMS products". Below that, it asks for an existing SIMS ID account. There are input fields for a username (containing "wrongusername@yahoo.co.uk") and a password. An error message states "Error: Invalid username or password". A security notice advises not to save the username or password in the browser. A "Sign in" button is at the bottom. Below the sign-in section, it offers options for users registering with a third-party account, including Microsoft, Facebook, Office 365, Twitter, and Google.

Who do I contact for help?

Once you have signed into your SIMS Online Services product, further help is available by selecting **Help** from the menu or clicking the item in the footer.

Or

If you have a question about your SIMS Online Services Account, please contact your child's school.